

## CANCELLATION POLICY

If a scheduled transport must be cancelled, call as soon as possible, as this permits the time to be rescheduled. To cancel a transport before the day of service, please leave a voice by calling 248.706.2411

To cancel a transport on the day of service, please speak with a customer service representative by calling 248.451.1900

Due to unforeseen circumstances, there may be times when your transportation must be cancelled; the following is the order in which transports are cancelled:

- Non-Medical
- Grocery Shopping
- Therapy
- Medical
- West Bloomfield Parks Programs

## MEDICAL DESTINATION AREAS

- |                     |   |
|---------------------|---|
| - Auburn Hills      | - Novi Township                                 |
| - Beverly Hills     | - Orchard Lake                                  |
| - Bingham Farms     | - Pontiac                                       |
| - Birmingham        | - Southfield                                    |
| - Bloomfield Hills  | - Southfield Township                           |
| - Commerce Township | - Sylvan Lake                                   |
| - Farmington        | - Walled Lake                                   |
| - Farmington Hills  | - Waterford Township                            |
| - Franklin          | - West Bloomfield Township                      |
| - Keego Harbor      | - White Lake Township                           |
| - Lake Angelus      | - Wolverine Lake                                |
| - Lathrup Village   | - Wixom   |
| - Novi              | - William Beaumont Hospital Campus in Royal Oak |

## WEST BLOOMFIELD PARKS

4640 Walnut Lake Road  
West Bloomfield, MI 48323  
Transportation Program:  
248.706.2411  
[www.wbparks.org](http://www.wbparks.org)



Transportation Staff: Kelly, Tim, Ben, Michael, Harold & Jack

Information accurate at time of printing  
(1/24/25). See website for up to date  
information: [wbparks.org/community-transit](http://wbparks.org/community-transit).

## FUNDING PROVIDED BY:



## COMMUNITY TRANSIT PROGRAM



West Bloomfield Parks' Community Transit Program is for West Bloomfield residents who are:

- Senior citizens, age 55 and over
- Disabled citizens, age 16 and over

## DESTINATION/SCHEDULING

### West Bloomfield Parks Program Transports:

- Classes, Trips
- May be scheduled once you register for a West Bloomfield Parks class or trip

### Medical Transports:

- Doctor, Dental, Optical, Therapy Appointments
- Within West Bloomfield and up to 6 miles outside the township
- May be scheduled up to 4 weeks in advance

### Non-Medical Transports:

- Banks, Beauty Shops, Dry Cleaners, General Merchandise Stores, Grocery Stores, Pharmacies, Post Office, Restaurants and More
- Within West Bloomfield and up to 1 mile outside the township
- May be scheduled up to 2 weeks in advance

## POLICIES

Transport requests are scheduled in the order received.

Standing or recurring transports are not available.

Up to 2 destinations per day may be scheduled.

Buses run on a preset schedule, therefore additional stops cannot be added with the driver.

Bus schedule times:

- Buses have a 15 minute arrival window. *Please do not call until at least 15 minutes past the scheduled time.*
- Buses cannot wait past the scheduled time.

Door-to-door assistance is available.

Buses cannot wait at destinations.

Drivers cannot lift more than 10 pounds.

Buses are wheelchair accessible.

Fare is \$3.00 each way.

## PUNCH CARDS

\$30.00 punch cards are available for purchase (cash, credit card or check made payable to West Bloomfield Parks). Please call 248.706.2411 to request a punch card.

## BUS OPERATION

MONDAY - WEDNESDAY

8:30 AM - 4:00 PM

THURSDAY - FRIDAY

8:30 AM - 5:00 PM

(except major holidays)

### Information to Have Ready Prior to Calling:

- Transportation date
- Pick up time
- Destination address
- Return time



To Schedule a Transport Call:

**248.706.2411**

- Monday - Friday (except major holidays)
- 24 hour voicemail available