

NEW REGISTRATION SOFTWARE



WB Parks will be transitioning to a new registration software on December 3rd. In order to prepare for this transition, please take the following steps in order to ensure there's no interruption to your registration process:

EXISTING WB PARKS CUSTOMERS

If you're an existing WB Parks customer, your account will be transferred to our new system. If two adults share an account, only the primary contact needs to follow the steps below.

How to Log In:

- By November 21st, you'll receive an email from communication@explorerecreation.com with your login details. Check your inbox (and junk folder) for the email.
- Follow the link to set a new password.
- Once logged in, the primary contact is the only person who can view and register family members on their behalf.
- Non-primary contacts will only see their own information.

Confirm Your Account:

- Verify your information, including family members listed.
- To change the primary contact, call 248-451-1900.

NEW WB PARKS CUSTOMERS

If you're new to WB Parks, you'll need to create an account.

How to Create an Account:

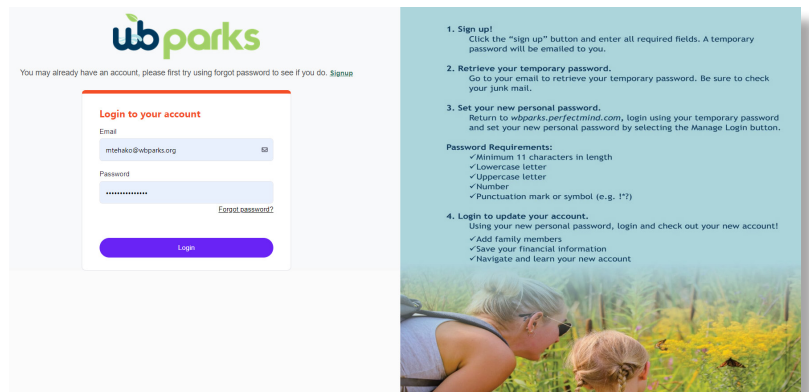
- Starting November 21st, visit wbparks.perfectmind.com.
- Select "Signup" and provide required information, including family members. The adult setting up the account will be the primary contact.

REGISTRATION INFORMATION

- Winter 2025 program registration opens December 3rd.
- Ensure your account is set up before registering.
- Registration for 2024 scheduled programs will be through the old system using your existing account.
- For questions, call 248-451-1900.

NEW FEATURES:

- Add and save credit card info for easy use (can be set as default).
- Option to share payment methods with other family members.
- Each person can have their own login and register for programs, but only the primary contact can register other family members.



PLEASE BE PATIENT WITH OUR CUSTOMER SERVICE TEAM AS THEY WORK DILIGENTLY THROUGH THIS TRANSITION.

