

## Lily Pad Springs Private Rentals Frequently Asked Questions

6200 Farmington Rd, West Bloomfield, MI 48322

(248) 451-1900 | WEATHER HOTLINE: (248) 451-1940 | <https://registration.wbparks.org>

Thank you for your interest in Lily Pad Springs, located in West Bloomfield, Michigan. Please read the questions and answers below covering the private rentals. [All General Park Rules and Regulations of the Renter can be found here: https://www.wbparks.org/rentals/](https://www.wbparks.org/rentals/)

A complete list of Lily Parks Springs facility information and rules can be found at: [wbparks.org/lilypadsprings](https://www.wbparks.org/lilypadsprings).

**Who can apply?** Only West Bloomfield residents and business owners who pay taxes to West Bloomfield Township

**What does a private rental include?** Two hours of tent space, 6:30 - 8:30 pm. One hour access to splash pad with water on.

**How many guests can come?** Up to 100 people. Guests can be non-residents of WB Township.

**When can I apply?** Reservations begin to be accepted Wednesday, April 26<sup>th</sup> at 8 am.

**How do I apply?** Fill out rental application on website, send both the completed application and copy of your driver's license to [info@wbparks.org](mailto:info@wbparks.org). Applications are accepted on a first come, first served basis. Incomplete rental applications will not be considered.

**What dates are available?** Rentals are available between June 8 and August 13. Note: No Tuesday rentals due to Twilight Tuesdays. Please have 1<sup>st</sup> and 2<sup>nd</sup> date options ready as your initial dates may already be taken.

**When will I know if I get my requested date?** When all required paperwork & the copy of your driver's license is processed, WB Parks will reach out to collect payment. Please note, applications can take up to a week to process and rentals are processed in the order they are received.

**When I turn in my required paperwork & driver's license does that mean my requested date is reserved?** No, after paperwork has been processed, WB Parks will reach out to collect payment. Once payment is received, your requested date is reserved.

**How long do I have to complete my payment?** You will have two business days (M-F) after WB Parks has reached out to collect payment. If two full business days pass without receiving payment, then the next person with completed paperwork will be contacted. A full rental payment of \$550 is required to reserve your date. Please be sure to include a daytime phone number or email address.

**What is the cost of a Private Rental at Lily Pad Springs?** \$550 Total. A \$200 security deposit is put onto your household account that will be cleared a week later. (Pending no damages/additional cleaning reported by parks staff)

**What time can I arrive and start setting up?** You can have access to the tent no more than 15 minutes before the start of the rental. No exceptions.

**What is the latest we can be there?** Clean up should be started no later than 8:30 pm. everyone needs to out of Lily Pad Spring parking lot by 9 pm.

**What is the expected communication after I have fully reserved my spot?** Once your date is reserved and paid for, we will send a confirmation email. A WB Parks representative will call a week before the requested date to confirm and answer any questions.

**What if there is inclement weather on the day of my Private Rental?** We will reach out the day before to discuss options. If an outdoor rental must be cancelled due to inclement weather, we will make every attempt to reschedule the rental date during the current calendar season.

**What if I need to cancel or change the date of my Private Rental?** If notice is given 30 days prior to the rental reservation date, a full refund will be given less a \$20 administrative fee. Refunds will not be granted with less than 30 days remaining prior to the rental date. If a rental must be cancelled due to the weather at the patron's request, a refund will not be issued, however every attempt will be made for a rescheduled date during the calendar year.

**How fast do the Rentals book up for the Season?** We will be fully booked before opening weekend.