

CANCELLATION POLICY

If a scheduled transport must be cancelled, call as soon as possible, as this permits the time to be rescheduled.

To cancel a transport on the day of service, please speak with a customer service representative by calling:

248.706.2411, before 12:30 pm
248.451.1900, after 12:30 pm

Due to unforeseen circumstances, there may be times when your transportation must be cancelled; the following is the order in which transports are cancelled:

- Non-Medical
- Grocery Shopping
- Therapy
- Medical
- West Bloomfield Parks Programs

MEDICAL DESTINATION AREAS

- Auburn Hills
- Beverly Hills
- Bingham Farms
- Birmingham
- Bloomfield Hills
- Commerce Township
- Farmington
- Farmington Hills
- Franklin
- Keego Harbor
- Lake Angelus
- Lathrup Village
- Novi
- Novi Township
- Orchard Lake
- Pontiac
- Southfield
- Southfield Township
- Sylvan Lake
- Walled Lake
- Waterford Township
- West Bloomfield Township
- White Lake Township
- Wolverine Lake
- Wixom
- William Beaumont Hospital Campus in Royal Oak

WEST BLOOMFIELD PARKS

4640 Walnut Lake Road
West Bloomfield, MI 48323
Transportation Program:
248.706.2411
www.wbparks.org

TRANSPORTATION TEAM:



From left; Ben, Heidi, Aaron

FUNDING PROVIDED BY:



TRANSPORTATION PROGRAM



West Bloomfield Parks Transportation is for West Bloomfield residents who are:

- Senior citizens, age 55 and over
- Disabled citizens, age 16 and over

DESTINATION / SCHEDULING

West Bloomfield Parks Program Transports:

- Classes, Trips
- May be scheduled once you register for a West Bloomfield Parks class or trip

Medical Transports:

- Doctor, Dental, Optical, Therapy Appointments
- Within West Bloomfield and up to 6 miles outside the township
- May be scheduled up to 4 weeks in advance

Non-Medical Transports:

- Banks, Beauty Shops, Dry Cleaners, General Merchandise Stores, Grocery Stores, Pharmacies, Post Office, Restaurants and More
- Within West Bloomfield and up to 1 mile outside the township
- May be scheduled up to 2 weeks in advance

POLICIES

Transport requests are scheduled in the order received.

Standing or recurring transports are not available.

Up to 2 destinations per day may be scheduled.

Buses run on a preset schedule, therefore additional stops cannot be added with the driver.

Bus schedule times:

- Buses have a 15 minute arrival window. *Please do not call until at least 15 minutes past the scheduled time.*
- Buses cannot wait past the scheduled time.

Door-to-door assistance is available.

Buses cannot wait at destinations.

Drivers cannot lift more than 10 pounds.

Buses are wheelchair accessible.

Fare is \$2.00 each way.

PUNCH CARDS

\$20.00 punch cards are available for purchase (cash, credit card or check made payable to West Bloomfield Parks). Please call 248.706.2411 to request a punch card.

BUS OPERATION

MONDAY - FRIDAY
(except major holidays)

8:15 AM - 4:00 PM

Information to Have Ready Prior to Calling:

- Transportation date
- Pick up time
- Destination address
- Return time



To Schedule a Transport Call:

248.706.2411

- Monday - Friday (except major holidays)
- 8:30 am - 12:30 pm
- 24 hour voicemail available